

# MOBILE CRISIS RESPONSE TEAM 24/7/365

You are important to us, our team is just a phone call away waiting to help you!  
Make the call, take the first step with us and we will take the rest with YOU!

## What is Mobile Crisis?

Elevate Mobile Crisis Response team runs 24/7/365! We offer onsite and in-person interventions to individuals experiencing a mental health crisis. We are here to help you at your home or any other location.

## Who can we help?

Youth, Adults, Families.  
ANYONE, ANYWHERE!

## Is there a cost?

NO!

## How to access services?

Call our dispatch and crisis counselors partner at YOUR LIFE IOWA at  
**(855)-581-8111** or text **(855)-895-8398**  
for immediate assistance.

## What counties do we serve?

Black Hawk County

Effective January 1, 2021 services will be provided in Butler, Grundy and Tama.

Effective April 1, 2021 services will be provided in Hancock, Mitchell, Floyd, Cerro Gordo, Winneshiek, Allamakee, Chickasaw, Howard, Fayette and Clayton counties.

## Contact us:

We are located at 604 Lafayette St 2nd floor of the Fowler building in downtown Waterloo, IA 50703.

Please call our Elevate office at **(833) 370-0719** for more information about Mobile Crisis and other services we provide OR contact Jennifer Stevenson, Mobile Crisis Director at **(319) 464-2390** or email her at [jstevenson@elevateccbhc.org](mailto:jstevenson@elevateccbhc.org).

### OUR TEAM:

Mobile Crisis Response Team 24/7/365  
Doctor of Nursing Practice  
Nurse Manager  
Two Therapists (a LISW and a LMHC)  
Veteran Support Specialist